

AI ADOPTION SELF-ASSESSMENT FOR BUSINESSES



Answer the questions below honestly and learn where your business stands in the current adoption of AI technologies & strategies.

Data Infrastructure			
Do you have a centralized system for collecting and storing customer data?			
Is your data regularly cleaned and updated to ensure accuracy?			
Have you ever performed a data audit to understand the quality and type of data you possess?			
ersonalization and Customer Experience			
Are you currently segmenting your customer base for more targeted marketing?			
Do you use automated recommendations on your website or in your emails (e.g., "you might also like")?			
Have you ever used AI or machine learning tools to enhance user experience on you website?			



4	Content Generation		CAIAFÜLT.	
	Do you use any Al tools for content recommendations, creation, or curation?			
	Have you ever employed chatbots for customer service or sales on your website?			
Are your email campaigns automated based on user behavior?			ehavior?	
	Sales and Lead Gene	ration		
	Do you use predictive analytics to forecast sales or identify potential leads?			
	Have Al-driven insights been utilized to optimize your sales funnel?			
	Are your sales teams equipped with Al tools for lead scoring or customer insights?			
6	Ethical and Legal Cor	nsiderations		
	Do you have a clear policy on data privacy and use in line with regulations like GDPR or CCPA?			
	Have you assessed the potential biases in your Al tools or data sets?			
	Is there a protocol in place for reviewing and rectifying Al-driven decisions that impact customers?			
7	7 Future Preparedness			
	Are you actively monitoring emerging AI technologies relevant to your industry?			
	Have you allocated a budget or resources for integrating AI solutions in the next fiscal year?			
	Is there an internal team or consultant responsible for driving AI adoption and education in your company?			
Interpreting the Assessment - Count the total number of total boxes you checked:				
Hig	ore: 15-21 h Al Preparedness	Score: 8-14 Moderate Al Preparedness	Score: 0-7 Low Al Preparedness	
ado adv into	r business is well on its way in opting Al for marketing and ertising. Consider diving deeper oniche Al applications specific our industry.	You've made a start, but there's potential to leverage Al further. Identify the gaps and prioritize them. Find use cases that support current workflow	Consider starting with foundational AI applications, like data centralization and personalization, before moving to advanced tools.	